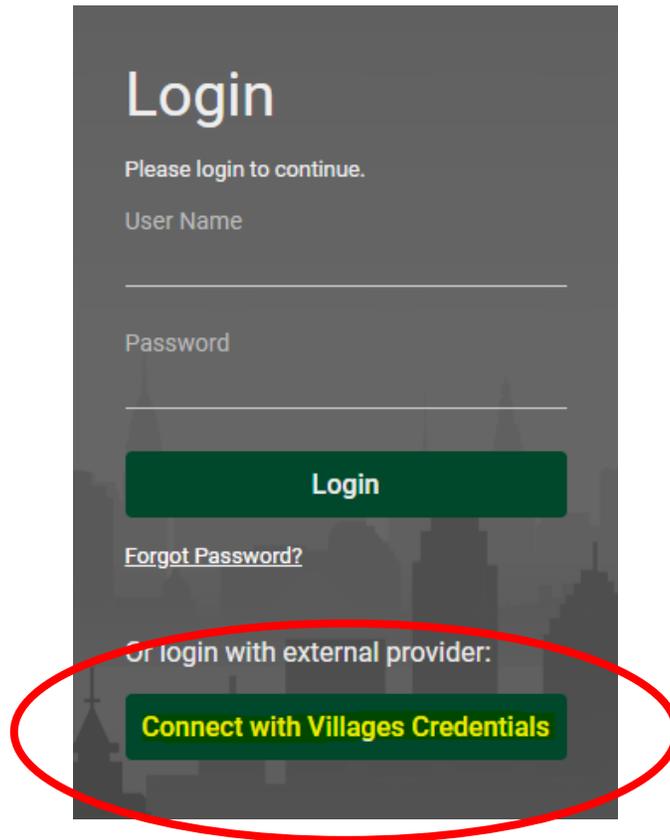


## How to use Screen Connect-Villages Connection

- Bring up your internet browser and go to <https://villages.screenconnect.com/login>.
- NOTE: Internet Explorer is not supported, please use the latest version of Chrome, Firefox, Safari, or Edge. For the latest version of Chrome click [HERE](#).
- You will be presented with a logon screen. Click **Connect with Villages Credentials**.



The screenshot shows a login interface with the following elements:

- Login** (large heading)
- Please login to continue.
- User Name (input field)
- Password (input field)
- Login** (button)
- [Forgot Password?](#)
- Or login with external provider:
- Connect with Villages Credentials** (button, circled in red)

- Please login with your Villages Credentials.



**The Villages**

*Florida's Friendliest Hometown!*

Use your villages computer username to log in. Password is your villages computer password

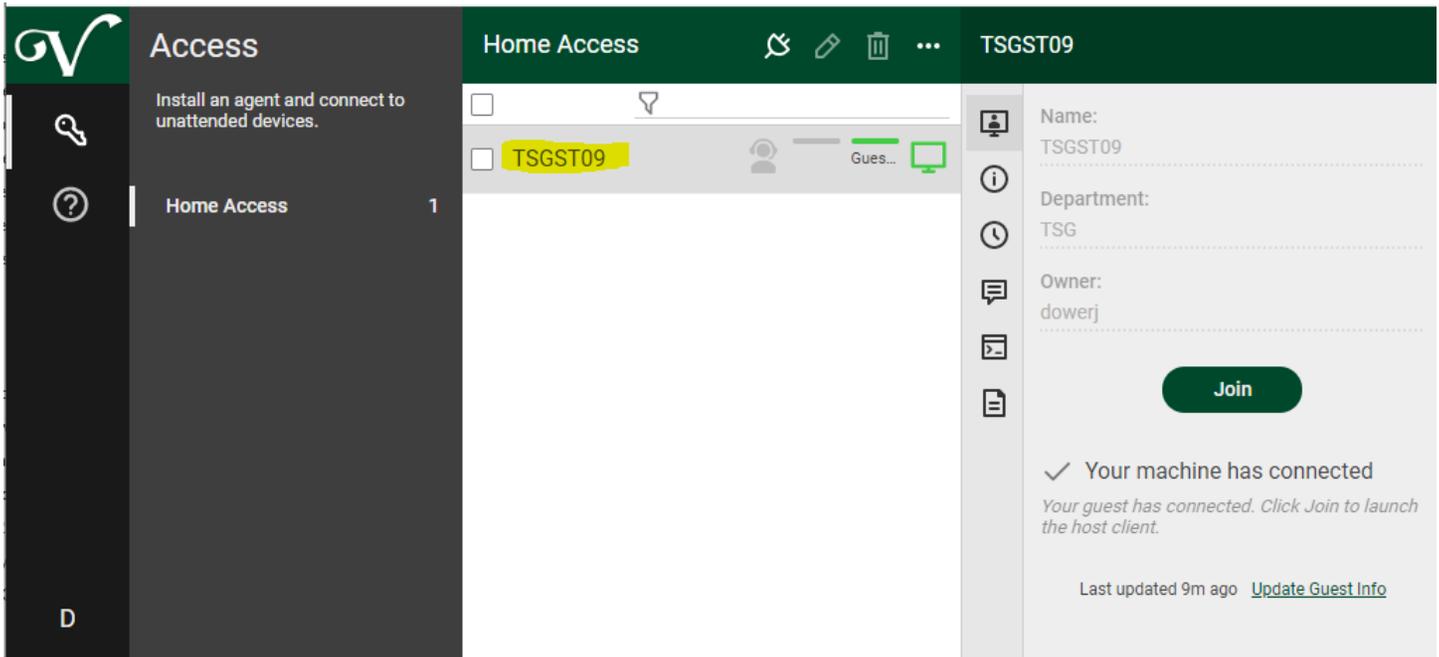
villages\username

domain password

**Sign in**

Your organization account is your Villages\computer user name

- Once logged in, the system will show you the systems you have access to (your desktop PC in the office). If your computer name is NOT listed, call support and we will add the PC name you're using.



- Double click the system you're trying to connect to. **NOTE:** If this is the first time you're using Screen Connect, there will be a small app that needs to be installed. A prompt will appear asking to add the plugin. Please install the plugin.
- A popup box will appear asking if it can open an application.

### Open ScreenConnect Client?

<https://support.thevillages.com> wants to open this application.



- Click Open **ScreenConnect Client**.
- Once the system comes up, you will be presented with a Logon Screen. Login as if you were sitting in front of it.